

KENNEDY A. HART

LEADERSHIP | OPERATIONS | COMMUNICATION

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SUMMARY

Business professional with progressive experience in leadership, sales, customer service and branch operations. Advanced from Management Trainee to Assistant Branch Manager within one year while earning statewide recognition and helping improve employee retention from 60% to 100%.

CORE SKILLS

- Team Leadership
- Business Operations
- Strategic Communication
- Problem Solving
- Customer Experience
- Relationship Management
- Cross-Functional Collaboration
- Conflict Resolution
- Sales
- Employee Development
- Organizational Leadership
- Client Relations

PROFESSIONAL EXPERIENCE

Enterprise Mobility, Jan 2025 - Present

Assistant Branch Manager | Dec 2025 - Present

Previously Manager Assistant, Aug 2025–Dec 2025; Management Trainee, Jan 2025–Aug 2025

- Promoted twice within one year, from Management Trainee to Assistant Branch Manager.
- Selected to provide management coverage across multiple Indiana branches.
- Help lead operations for a 350-vehicle branch and support eight employees.
- Helped improve employee retention from 60% to 100% over eight months.
- Ranked among Indiana's top 10 Daily Rental Assistant Branch Managers in May and June 2026 & maintained top-half statewide performance for four consecutive months.
- Previously ranked in the top 10 of 109 Management Assistants/Management Trainees statewide.
- Support customer service, sales, fleet coordination & operations across multiple branch locations.

Self-Employed, Social Media Content Creator | May 2024 - Aug. 2025

- Grew a community to nearly 30,000 followers through targeted content.
- Created visual content using Canva and CapCut.

Imprint Branding, Marketing Intern | Aug. 2023 - May 2024

- Created social media content for business & client accounts and organized an editorial calendar.

LEADERSHIP

National Pan-Hellenic Council President, 2022–2023 | Parliamentarian, 2021–2022

Student Government Senator, 2021–2022

EDUCATION

Ball State University | May 2024

Bachelor of Science in Mass Communication, Minor in Psychology